Chat, Chatter, Chatbot, ChatGPT

MobileERP.in

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Chat, Chatter, Chatbot, ChatGPT

Let's explore the differences between **Chat**, **Chatter**, **Chatbot**, and **ChatGPT**:

- # Chat:
  - **Definition**: "Chat" is a general term referring to any form of real-time communication between two or more people. It can occur through text, voice, or video.
  - **Context**: Chat can happen in various settings, such as messaging apps, online forums, social media platforms, or even face-to-face conversations.
  - **Example**: When you exchange messages with a friend on WhatsApp or engage in a live chat with customer support, you're participating in a chat.

- # Chatter:
  - **Definition**: "Chatter" typically refers to SYSTEM automated chats to inform everybody in team about meetings, tickets, data entered, approved or event that occurred to alert user to take further action on it.
  - **Context**: Chatter can occur among friends, colleagues, or within online communities.
  - **Example**: Imagine a group of coworkers chatting about weekend plans during a coffee break. That's chatter.
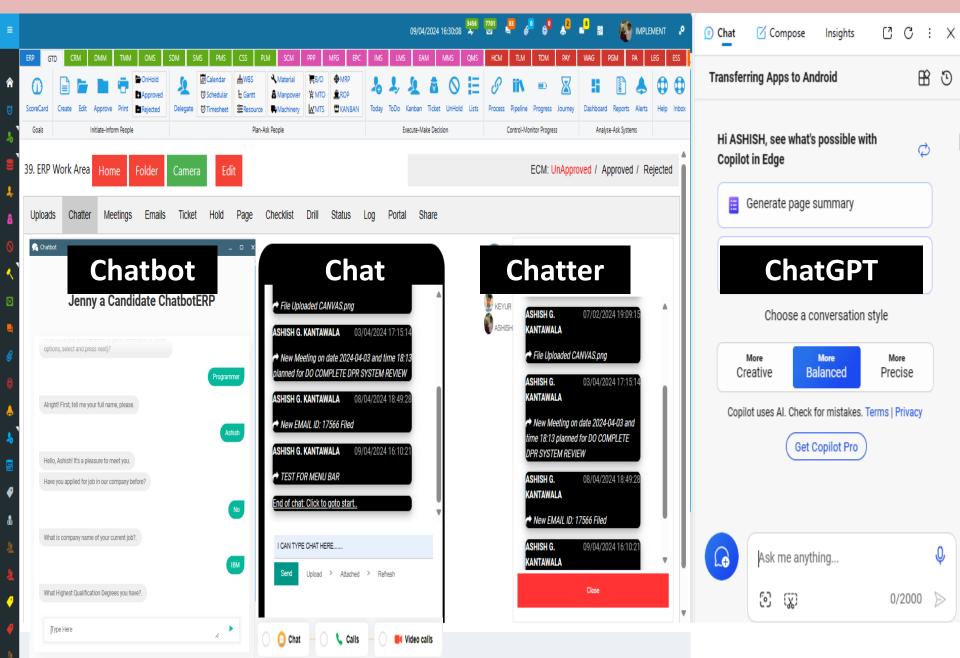
- # Chatbot:
  - **Definition**: A chatbot is an automated program designed to interact with users via text or speech. It uses predefined rules or artificial intelligence to respond to queries.
  - **Functionality**: Chatbots can handle specific tasks, answer frequently asked questions, or guide users through processes.
  - **Examples**:
    - **Rule-Based Chatbot**: A simple chatbot that follows predefined rules (e.g., providing weather updates or booking appointments).
    - **AI-Powered Chatbot**: More sophisticated, using machine learning to improve responses over time.
    - **Generative Chatbot**: Like ChatGPT, it generates contextually rich responses based on patterns in the input.

- # ChatGPT:
  - **Definition**: ChatGPT is an advanced language model developed by OpenAI. It uses deep learning techniques (such as neural networks) to understand and generate human-like text.
  - **Capabilities**:
    - **Natural Language Understanding**: ChatGPT comprehends context, nuances, and user intent.
    - **Contextually Rich Responses**: It generates detailed and context-aware answers.
    - **Applications**: Beyond chat, ChatGPT can assist with language translation, text summarization, creative writing, and more.
  - **Example**: When you engage with ChatGPT in this conversation, you're experiencing its capabilities.

Chat, Chatter, Chatbot, ChatGPT

IMPLEMENT

ERP | GTD | CRM | DMM | TMM | OMS | SDM | SMS | PMS | CSS | PLM | SCM | PPP | MFG | EPC | IMS | LMS | EAM | MMS | QMS | HCM | TLM | TOM | PAY | WAG | PGM | PA | LEG | ESS

ScoreCard | **Create** | **Edit** | **Approve** | **Print** | OnHold / Approved / Rejected | **Delegate** | Calendar / Scheduler / Timesheet | WBS / Gantt / Resource | B/O / MTO / MTS | MRP / ROP / KANBAN | **Today** | **ToDo** | **Kanban** | **Ticket** | **UnHold** | **Lists** | **Process** | **Pipeline** | **Progress** | **Journey** | **Dashboard** | **Reports** | **Alerts** | **Help** | **Inbox**

Goals | Initiate-Inform People | Plan-Ask People | Execute-Make Decision | Control-Monitor Progress | Analyse-Ask Systems

39. ERP Work Area | **Home** | **Folder** | **Camera** | **Edit**

ECM: UnApproved / Approved / Rejected

Uploads | Chatter | Meetings | Emails | Ticket | Hold | Page | Checklist | Drill | Status | Log | Portal | Share

Chatbot

Chatbot

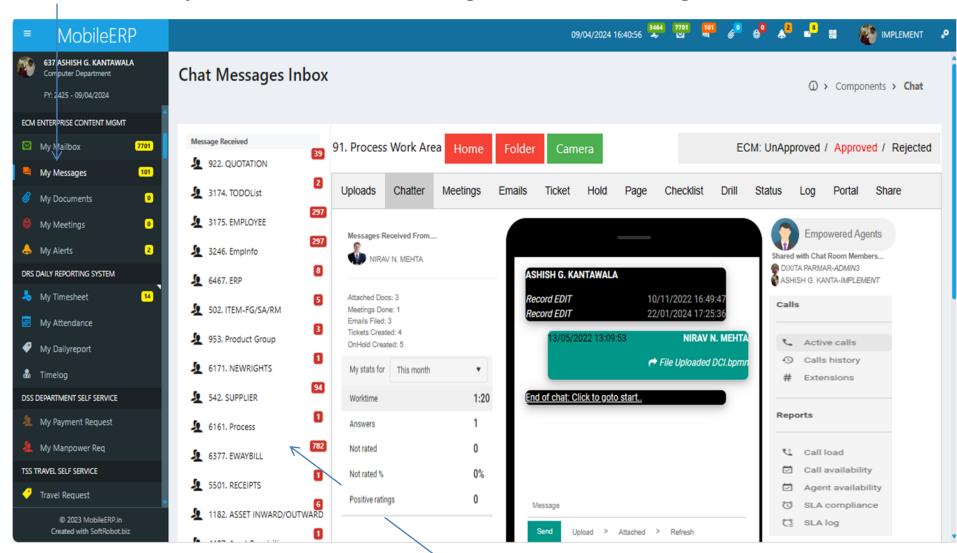### Jenny a Candidate ChatbotERP

What jobs you are interested in (Given Sidebar) for these options, select and press next)?

Programmer

Alright! First, tell me your full name, please.

Ashish

Hello, Ashish! It's a pleasure to meet you.

Have you applied for job in our company before?

No

What is company name of your current job?

IBM

What Highest Qualification Degrees you have?.

Type Here

Chat

File Uploaded CANVAS.png

ASHISH G. KANTAWALA   03/04/2024 17:15:14
New Meeting on date 2024-04-03 and time 18:13 planned for DO COMPLETE DPR SYSTEM REVIEW

ASHISH G. KANTAWALA   08/04/2024 18:49:28
New EMAIL ID: 17566 Filed

ASHISH G. KANTAWALA   09/04/2024 16:10:21
TEST FOR MENU BAR

End of chat: Click to goto start..

I CAN TYPE CHAT HERE.......

Send   Upload > Attached > Refresh

Chat | Calls | Video calls

Chatter

KEYUR
ASHISH

ASHISH G. KANTAWALA   07/02/2024 19:09:15
File Uploaded CANVAS.png

ASHISH G. KANTAWALA   03/04/2024 17:15:14
New Meeting on date 2024-04-03 and time 18:13 planned for DO COMPLETE DPR SYSTEM REVIEW

ASHISH G. KANTAWALA   08/04/2024 18:49:28
New EMAIL ID: 17566 Filed

ASHISH G. KANTAWALA   09/04/2024 16:10:21

Close

ChatGPT

Transferring Apps to Android

Hi ASHISH, see what's possible with Copilot in Edge

Generate page summary

Choose a conversation style

More Creative | More Balanced | More Precise

Copilot uses AI. Check for mistakes. Terms | Privacy

Get Copilot Pro

Chat | Compose | Insights

Ask me anything...   0/2000

How to find if someone has sent chat message today?.

Goto Daily Briefing: See Messages

Check Alert on top

04/04/2024 16:09:48   3629 7702 148   0   1   2   8   IMPLEMENT

My Daily Breifing Pending Work due as on 04/04/2024

Emails <	Meetings <	Tasks <	Tickets <	Holds <	Reminders <	Messages <	Work >
To Answer	To Attend	To Do	To Close	To UnHold	To Act	To Read	To Initiate
All Emails	All Meetings	All Tasks	All Tickets	All Holds	All Alerts	All Chats	All Work
17565. 28/11/2023 19:08:21 >Basic Dedicated SSD Serve	88. Venue: HO 4th Floor Conference Room	723.SCM Procurement/Internal 6 6 Process Design Basis	203.CTC REPORT CHECKING	55.PL/632 HRRL: Rev. 0	End 0	Ledger Vouchers 261 messages	My Leave My Attendance My Timesheet
	TIME: 11:26	MR FOR Civil	Komal Rana	Greeshma Mishrad		LastMsg	My SelfService
Database Mart LLC	End 0	Contour Survey Work MR-PL: 640	End 0	63.CTC REPORT CHECKING ASHISH G. KANTAWALAd		PAYMENTS 42 messages LastMsg	ERP Add/Approve Discuss
17567. 29/11/2023 12:55:25 >[075-2CF9990A-0088] Insta		personId: 58 - Delay: 0 days		End 0		BankBook for Reconciliation 261 messages LastMsg	DESIGN Add/Approve Master
support@databasemart.		2725.SCM Purchase 6 6 Process Design Basis				PURCHASE BILL/MIR 43 messages LastMsg	DEVELOP Add/Approve Master
End 0		UNAPPROVED PO RECEIVED AGAINST MR				PURCHASE	TESTPROCESS Add/Approve

Messages are shown as per channels or Documents or Party

How to see all chat or read chatter messages?.

Goto ECM-Enterprise Collaboration Management: See Messages in chatter or do chat

Messages are shown as per channels or Document record or Partywise

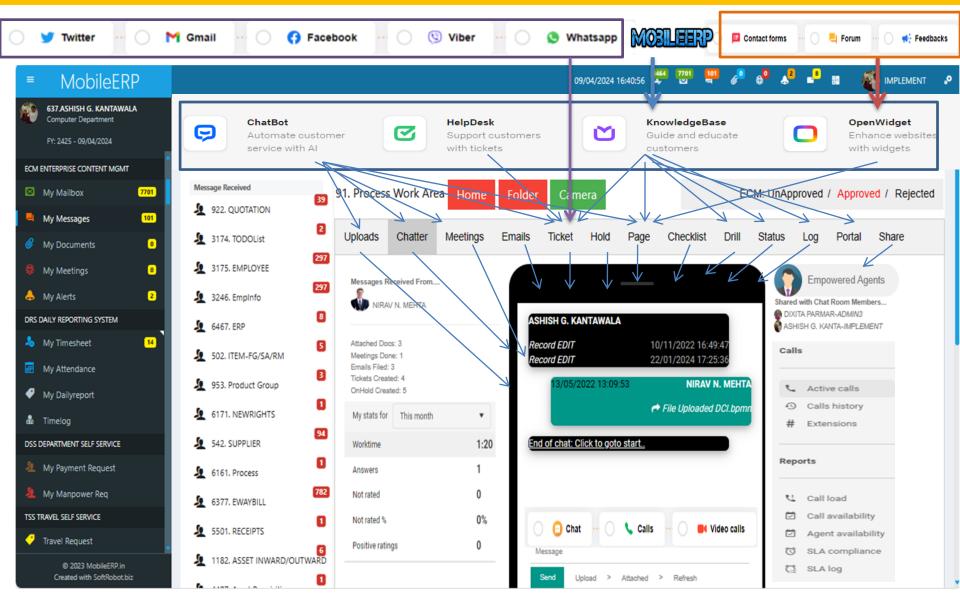# When are messages Generated in Chatter?

MobileERP Time & Work Planner

GOALS	Company	Departments	Roles	APPS	PROCESS	ACTIVITIES	DOCUMENTS
Assigned to Me	*XYZ Co.*	*MARKETING*	*SALESMEN*	*CRM*	*OPPORTUNITY*	*QUALIFIED>FOLLOWUP>..*	*LEADS*
INITIATE WORK	Documents	Approvals	Checklist	Drive	Reporting	Filing	Sharing
Work Tobe done by Me	*Forms/Xls/Cad/pdf*	*Checking Todo*	*To Follow*	*Drill/Scan*	*Form/Punch*	*Doc Scan/Upload+Emails*	*Print/Email/Share/Chat*
PLAN WORK	Emails	Meetings	Task	Ticket	Hold	Reminders	Reviews
I generate work for others	*Sent to others*	*MOMs created*	*Delegated to others*	*Issued to others*	*Created on Others*	*Tickets created*	*Tickets created*
EXECUTE WORK	Emails	Meetings	Task	Ticket	Hold	Reminders	Reviews
Generated by others for me	*To Answer/To File*	*To Attend*	*Delegated to me*	*To Close*	*To UnHold*	*Renewals/Taxes/Payments*	*ToDo Daily as per plan*

WORK	Workload	Calendar		Schedular		TimeSheet	
My Time Planning	*Non planned work*	*Planned work in Process*		*Schedule Work as on DT: 1/1/2024*		*Daily Reporting as on DT: 1/1/2024*	
Tobe done by Me	Unapproved Pending	DT: 1/1/2024	DT: 2/1/2024	TIME	WORK PLANNED	WORKDONE	TASK COMPLETED
Campaign	10	3	3	10 TO 11	Campaign	Campaign	1
Leads	20	2	2	11 TO 12	Leads	Campaign	2
Opportunities	12	1	4	12 TO 1	Opportunities	Opportunity	1
Deals	3	1	5	1 TO 2	Deals	Deals	1
Generated by others	Pending as on today	DT: 1/1/2024	DT: 2/1/2024	2 TO 3	LUNCH	LUNCH	0
Emails - Unfiled	123	12	14	3 TO 4	Email - Filing	Email-Filing/Answering	4
Meetings - Invite	12	2	1	4 TO 5	Meeting	Meeting attended	1
Task - Todo	233	22	11	5 TO 6	Tasks	Meeting attended	1
Tickets - Todo	24	2	1	6 TO 7	Tickets	Tasks	21
Hold - To Unhold	3						
Reminders - Todo	4						

Messages are generated in CHATTER for self and team when:
1. INITIATE WORK: When you initiate work team is informed about it.
2. PLAN WORK: When you delegate work to others then messages are generated for team and to people for whom you delegated. E.g. When you plan meetings, give tickets etc..
3. EXECUTE WORK: When you execute work then also everybody in tem is informed that work is done so that they drill down to necessary Ticket, Hold, Document etc.

Whatever work your team do, CHATTER is updated and it acts like Audit Trail of your team
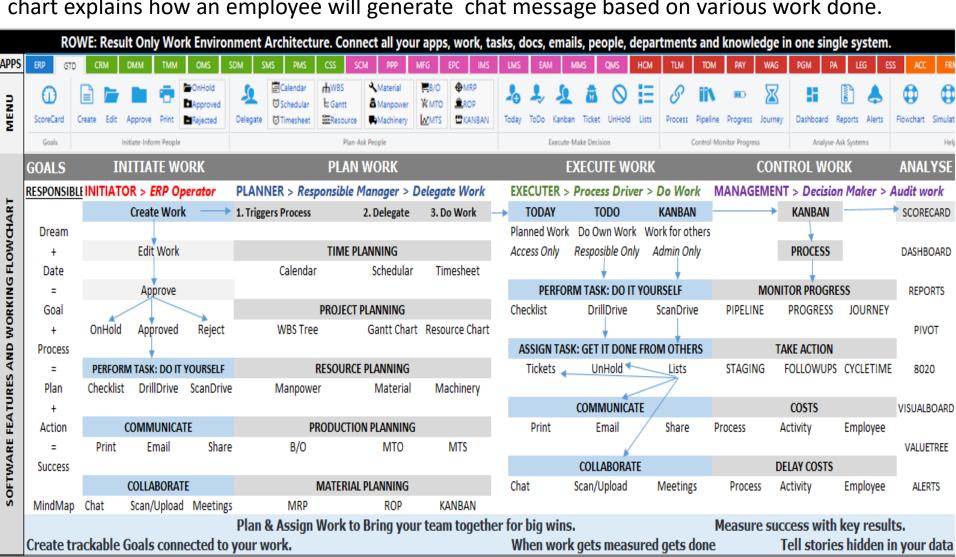
What are type of messages chatter will send to team?.

Chatter will be updated when somebody uploads file or Plan Meeting, File Email, Create Ticket or Hold, Enter/Update Page or Form, Change Process Task Status when work is completed.

MobileERP Knowledge base

ERP knowledge management refers to the efficient capture, organization, storage, and dissemination of knowledge produced by ERP systems across an organization. Following flow chart explains how an employee will generate chat message based on various work done.

ROWE: Result Only Work Environment Architecture. Connect all your apps, work, tasks, docs, emails, people, departments and knowledge in one single system.

APPS: ERP | GTD | CRM | DMM | TMM | OMS | SDM | SMS | PMS | CSS | SCM | PPP | MFG | EPC | IMS | LMS | EAM | MMS | QMS | HCM | TLM | TOM | PAY | WAG | PGM | PA | LEG | ESS | ACC | FRM

MENU: ScoreCard | Create | Edit | Approve | Print | OnHold / Approved / Rejected | Delegate | Calendar / Scheduler / Timesheet | WBS / Gantt / Resource | Material / Manpower / Machinery | B/O / MTO / MTS | MRP / ROP / KANBAN | Today | ToDo | Kanban | Ticket | UnHold | Lists | Process | Pipeline | Progress | Journey | Dashboard | Reports | Alerts | Flowchart | Simulat

Goals | Initiate-Inform People | Plan-Ask People | Execute-Make Decision | Control-Monitor Progress | Analyse-Ask Systems | Help

GOALS | INITIATE WORK | PLAN WORK | EXECUTE WORK | CONTROL WORK | ANALYSE

RESPONSIBLE: **INITIATOR > ERP Operator** | **PLANNER > Responsible Manager > Delegate Work** | **EXECUTER > Process Driver > Do Work** | **MANAGEMENT > Decision Maker > Audit work**

SOFTWARE FEATURES AND WORKING FLOWCHART

GOALS	INITIATE WORK	PLAN WORK		EXECUTE WORK			CONTROL WORK			ANALYSE
Dream	Create Work	1. Triggers Process	2. Delegate / 3. Do Work	TODAY	TODO	KANBAN	KANBAN			SCORECARD
+				Planned Work	Do Own Work	Work for others				
Date	Edit Work	TIME PLANNING		Access Only	Resposible Only	Admin Only	PROCESS			DASHBOARD
=		Calendar / Scheduler / Timesheet								
Goal	Approve	PROJECT PLANNING		PERFORM TASK: DO IT YOURSELF			MONITOR PROGRESS			REPORTS
+				Checklist	DrillDrive	ScanDrive	PIPELINE	PROGRESS	JOURNEY	
Process	OnHold / Approved / Reject	WBS Tree / Gantt Chart / Resource Chart								PIVOT
=				ASSIGN TASK: GET IT DONE FROM OTHERS			TAKE ACTION			
Plan	PERFORM TASK: DO IT YOURSELF	RESOURCE PLANNING		Tickets	UnHold	Lists	STAGING	FOLLOWUPS	CYCLETIME	8020
+	Checklist / DrillDrive / ScanDrive	Manpower / Material / Machinery								
Action	COMMUNICATE	PRODUCTION PLANNING		COMMUNICATE			COSTS			VISUALBOARD
=	Print / Email / Share	B/O / MTO / MTS		Print	Email	Share	Process	Activity	Employee	
Success	COLLABORATE	MATERIAL PLANNING		COLLABORATE			DELAY COSTS			VALUETREE
MindMap	Chat / Scan/Upload / Meetings	MRP / ROP / KANBAN		Chat	Scan/Upload	Meetings	Process	Activity	Employee	ALERTS

Plan & Assign Work to Bring your team together for big wins.   Measure success with key results.

Create trackable Goals connected to your work.   When work gets measured gets done   Tell stories hidden in your data

Message Generation via Open Widgets

Website open widgets are versatile components that can enhance the functionality and interactivity of your website. These widgets can be easily added to your site, providing specific features or displaying useful information.

Let's explore some common types of website widgets:

- **Social Sharing Widgets**:
  – These allow visitors to share your content on social media platforms. Examples include Facebook share buttons, Twitter retweet buttons, and Pinterest "Pin It" buttons.
- **Search Bar Widgets**:
  – A search bar widget lets users search within your website. It's essential for sites with extensive content or product catalogs.
- **Calendar , Appointment or Meeting Request Widgets**:
  – Display events, schedules, or important dates. Users can view and interact with the calendar directly on your site.
- **Contact, Feedback, Order or Affiliate Forms**:
  – Collect user inquiries or feedback through customizable forms.
- **Reviews and Testimonials Widgets**:
  – Showcase customer reviews, ratings, or testimonials. Boost credibility and trust.
- **Chat Widgets**:
  – Enable live chat with visitors. Great for customer support or sales inquiries.
- **Social Media Feeds**:
  – Display your latest Instagram posts, tweets, or Facebook updates.
- **Interactive Maps**:
  – Embed maps (e.g., Google Maps) to show your business location or event venues.
- **Newsletter Signup Forms**:
  – Encourage visitors to subscribe to your newsletter.
- **Popups and Notifications**:
  – Use popups to highlight promotions, announcements, or special offers.

Remember, website widgets are customizable, and you can choose the ones that best fit your site's goals and user xperience. Adding a widget typically involves copying and pasting a piece of code into your website's HTML